

# maximus

## Colorado PASRR

[Register Now for AssessmentPro](#) | [Register for Training Series Ahead of July 1](#) | [Learn About AssessmentPro User Roles](#) | [Explore New Program Website](#) | [Download Resource Guides](#)

The Colorado Department of Health Care Policy & Financing (HCPF) and state partner, Maximus, continue their preparations for the July 1, 2025 launch of new processes for **Preadmission Screening and Resident Review (PASRR)** Level I Identification Screens and Level II Evaluations for individuals who are applying to or residents of Medicaid-certified nursing facilities. Moving forward, Maximus will assume management of these processes, which are critical to at-risk populations across the state.

As we take steps toward the July 1 transition date, it is essential that you are comfortable with updated processes, including the use of **AssessmentPro**, the Maximus online system for the performance and management of all PASRR-related functions.

### ACTION ITEMS: Take Key Steps Ahead of Program Launch

**Learn more about next steps.** Continue below for insights into the PASRR transition process, including:

- Review the **Progress Tracker** transition timeline
- Register for **PASRR learning opportunities**
- Check **AssessmentPro** browser requirements and learn about user roles
- Explore new **Colorado PASRR website**
- Download **FAQs Guide** and other program materials
- Save program **Help Desk contacts**



[Colorado PASRR Program >>> Progress Tracker](#)



## ASSESSMENTPRO: Ensuring Browser Capability and Understanding User Roles



The Maximus PASRR management system, **AssessmentPro**, will be an integral tool to support your new PASRR responsibilities. **AssessmentPro user registration for Colorado service providers started on Wednesday, June 11, 2025.** Please make sure to register as early as possible so you are all set up and ready for the July 1 Go Live! Your participation in the webinars linked below will help prepare you with step-by-step account setup and process instructions.

### System Requirements

To ensure optimum system performance and maintain HIPAA-compliant data security standards, the AssessmentPro system supports the two most recent versions of Microsoft Edge and Google Chrome. If you don't have the right browser, contact your IT Department for assistance ahead of the upcoming training sessions to ensure you can get access.

### User Roles

There are three system roles in AssessmentPro for Colorado PASRR users, **Clinical User, Non-Clinical User, and Access Coordinator**. Most users will register as a Clinical User or Non-Clinical User.

**Clinical Users** can complete and submit Level I screens and requires you to attest that you have reviewed the accuracy of the Level I screen and related documentation prior to submission within AssessmentPro.

**Non-Clinical Users** can complete the Level I screen and upload required documentation but are not able to submit.

**Access Coordinators** have the same access as the Clinical User along with the added responsibility of registering their facility users, assigning their user roles (Clinical vs Non-Clinical) and maintaining their agency roster within AssessmentPro. Your facility can have as many Access Coordinators as needed but **should have at least two**. The Access Coordinator role is typically a supervisor, the person(s) who will use the system the most, and/or the "go to" support person for technical access.

**Note:** After **June 11**, users requiring an AssessmentPro user account should contact their facility's Access Coordinator to coordinate the set up and approval of your new account. Refer to the user guides for support in becoming an AssessmentPro Access Coordinator.

## SYSTEM: Setting Up Your AssessmentPro Access

A critical next step in prepping for the upcoming transition is to ensure you and others involved in PASRR processes at your facility are registered with the appropriate user role in AssessmentPro. Review the guides and videos below, which will help to walk you through role selection and setup.

### Resources for Case Management Agencies (CMAs) Only

- [Register as an Access Coordinator guide](#)
- [Register as an Access Coordinator video – 1:53 mins](#)
- [Add System Users guide](#)
- [Add System Users \(video\) – 0:56 mins](#)
- [Create Password after Access Coordinator Establishes System Access guide](#)
- [Create Password after Access Coordinator Establishes System Access \(video\) – 1:16 mins](#)

### Resources for Hospitals, Hospice, NFs, PACE Providers and other stakeholder groups

- [Establishing Access as an AssessmentPro System User How to Register guide](#)
- [How to Register \(video\) – 1:53 mins](#)
- [Register as an Access Coordinator guide](#)
- [Register as an Access Coordinator \(video\) – 2:27 mins](#)
- [Approving Access as an AssessmentPro Access Coordinator for System Users guide](#)
- [Approving Access as an AssessmentPro Access Coordinator for System Users \(video\) – 1:03 mins](#)



### ON-DEMAND LEARNING: Review Project Overview and "PASRR Foundations" Session Materials

Thanks to everyone who attended the recent learning sessions. If you were unable to attend or would like a refresher on the topics presented, **use the links below to review the presentation materials**. Note: on-demand learning materials will continue to be provided for other sessions for those unable to attend them.

- On-Demand Learning - Case Management Agencies (CMAs) Only – Training and Registration: [Project Overview | Video – 52:33 mins](#)
- On-Demand Learning – Hospitals/NFs Training and Registration: [Project Overview | Video – 57:34 mins](#)
- On-Demand Learning – [Intro to Maximus and AssessmentPro | Slides](#)
- On-Demand Learning Session 2: [PASRR Foundations | Video - 61:39 mins](#)
- On-Demand Learning Session 2: [PASRR Foundations | Guide](#)

## LEARNING: Register for Additional Training Series



**It's critical that your team is ready for the changes coming with this transition to avoid any delays in the submission of PASRR screens.** Be sure to join the Maximus – Colorado program support team for the rest of the informative program training series to learn more about key topics related to the PASRR transition including guidance on new and updated program processes, as well as important training on using AssessmentPro, the program's assessment management system.

**Choose a date to attend each of the remaining sessions.** Review and click the links below to register for the date/time that works best with your schedule for each of the five topics listed.

*After registering, you will receive a confirmation email for each session which contains information about joining the webinars.*

### **SESSION 3: AssessmentPro Walkthrough – System Basics, Completing Common Tasks**

Join Maximus to learn about AssessmentPro, the new PASRR system of record for Colorado. This session will serve as a tour through the system to show how you will complete your work related to PASRR. There is no practice environment available to you, so we encourage you to attend to see how the system works. This session is for all people who will be working with PASRR.

- Register: Session 3 – Option #1 | 12 p.m. MT Monday, June 9, 2025
- [Register: Session 3 – Option #2 | 10 a.m. MT Thursday, June 12, 2025](#)
- [Register: Session 3 – Option #3 | 11 a.m. MT Friday, June 13, 2025](#)

### **SESSION 4: All About Level I and PathTracker – NF Census Feature, How to Submit**

Join Maximus to learn about the new Level I screen and PathTracker, the NF census tracker feature within AssessmentPro. We will discuss what to include on the screen, how to submit the form, and the benefits of the expanded information requested. This session is for all people who will be working with PASRR.

- [Register: Session 4 – Option #1 | 9 a.m. MT Monday, June 16, 2025](#)
- [Register: Session 4 – Option #2 | 11 a.m. MT Wednesday, June 18, 2025](#)
- [Register: Session 4 – Option #3 | 2 p.m. MT Friday, June 20, 2025](#)

### **SESSION 5: Program Refresher – Pre-Transition Walkthrough of AssessmentPro and PASRR Processes**

Join Maximus as we review the important points of AssessmentPro and PASRR for the changes starting on July 1, 2025. This is a refresher of the information provided throughout May and June. This session is for all people who will be working with PASRR.

- [Register: Session 5 – Option #1 | 12 p.m. MT Tuesday, June 24, 2025](#)
- [Register: Session 5 – Option #2 | 10 a.m. MT Wednesday, June 25, 2025](#)
- [Register: Session 5 – Option #3 | 1 p.m. CT Thursday, June 26, 2025](#)

## Q&A SESSIONS

After the July 1 launch, several open-forum **Q&A sessions** are planned to support CO PASRR stakeholders. These optional hour-long sessions will be available to provide an opportunity to ask any remaining questions you have about new processes. Registration details will be provided in future communications.

**Note:** All PASRR stakeholders are encouraged to attend these informative live sessions. For those unable to join, links to on-demand training videos will be provided in future communications and hosted on the new CO PASRR website which launched on June 2, 2025.



### WEBSITE: Colorado PASRR Launches Online Program Resource Hub

**We're pleased to announce the recent launch of the Colorado PASRR website!** This comprehensive new site has been created to be your go-to place for all things PASRR. This resource center will include program announcements, frequently asked questions, as well as a growing list of forms and provider guides. Make sure to bookmark this site as it will be your go-to for all CO PASRR related resources.

Click the link to begin exploring the site:

<https://www.copasrr.maximusclinicalservices.com>.

### RESOURCES: Download New FAQs Guide, Process Overview, and Glossary of Common Terms



The Maximus Colorado PASRR team has developed some helpful provider resources to aid you through the program transition and beyond. Explore the helpful new **Frequently Asked Questions (FAQs) Guide**, which covers several PASRR program-related topics you may find helpful.

- [Download: Frequently Asked Questions \(FAQs\)](#)

Below are links to some additional guides that have been developed to support questions you have about PASRR processes – including a **Glossary of Common Terms** and **Process Overview**.

- [Download: PASRR Glossary of Common Terms](#)
- [Download: PASRR Process Overview](#)



### CONTACT: Maximus - Colorado PASRR Help Desk to Launch June 23

**Do you have questions on Colorado PASRR policy or procedures?**

With the upcoming program transition to Maximus, you will now have new Colorado PASRR Help Desk resources available to assist you with questions on specific referrals and assessments. Be sure to note the new

program email and phone number, which will officially launch to support all your program questions beginning on June 23.

- Email: [COPASRR@maximus.com](mailto:COPASRR@maximus.com) – (coming soon)
- 
- Phone: **833.588.7787** – (coming soon)
- 
- Colorado PASRR Tools and Resources Site:  
<https://www.copasrr.maximusclinicalservices.com> - NEW

**Sign up for the PASRR Communications Mailing List:** *If you received this communication then you're already on the program mailing list. If there are others on your team involved in PASRR processes who would also like to be kept up to date with the upcoming transition, you can contact the Maximus – CO PASRR Help Desk beginning June 23 at: [COPASRR@maximus.com](mailto:COPASRR@maximus.com) with the subject line "Please add to the Colorado PASRR contact list." Be sure to include full name, title, facility/organization name and email address in the body of the message.*

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